As a <role>, I can <activity> so that <business value>.

**As a Tenant:**

MUST; Request from landlord for maintenance requests – 4 hrs

SHOULD; Receive maintenance approval from landlord – 1 hr

MUST; I am able to send my rent money to my landlord – 24 hrs

SHOULD; View past payments to landlord – 3 hrs

WANT; View past maintenance – 3 hrs

**As a Landlord:**

MUST; Receive a maintenance request from tenant – 4 hrs

MUST; Send a maintenance request to a vendor - 4 hrs

SHOULD; Receive time confirmation from vendor – 2 hrs

MUST; Receive payments from tenant – 24 hrs

SHOULD; Send rent confirmation to tenant – 4 hrs

SHOULD; Request rent payment from tenant – 4 hrs

MUST; Send payment to vendor – 24 hrs

COULD; Receive estimate from vendor – 4 hrs

WANT; See list of all tenants – 3 hrs

SHOULD; See if tenants have payed – 6 hrs

WANT; See contact information for vendors and tenants – 3 hrs

COULD; View monthly rent balance of tenant – 10 hrs

COULD; Roommate agreements must split cost by roommate count – 20 hrs

**As a Vendor:**

MUST; Receive maintenance request from landlord – 3 hrs

SHOULD; Send confirmation to landlord – 2 hrs

MUST; Receive payment from landlord – 10 hrs

COULD; Send estimate to landlord - -4 hrs